

Date of Portfolio Holder Meeting	Agenda Item	Purpose	Corporate Manager(s)	Responsible Officer(s)
24-Sep-09	Customer Service Strategy 2009-12	Approval of updated strategy	Denise Lewis	Paul Knight
10-Dec-09	Draft Service Plan 2010/11	Consideration of draft	Executive Director (Corporate Services), Jo Mills, Dale Robinson	Executive Director (Corporate Services), Jo Mills, Dale Robinson
22-Jan-10	Capital & Revenue Estimates, Council Tax, Prudential Indicators & Review of Medium Term Financial Strategy 2010/11	Consideration of estimates prior to Scrutiny and Cabinet consideration and Council agreement	Executive Director, Corporate Services	Peter Harris
22-Jan-10	Final Service Plan 2010/11	Approval of final plan	Executive Director (Corporate Services), Jo Mills, Dale Robinson	Executive Director (Corporate Services), Jo Mills, Dale Robinson
04-Mar-10				
08-Apr-10				

<b>Corporate Objectives / Council Values</b>
Listening Council, providing first class services accessible to all
All
All
All